### Harm Reduction A Framework For Effective & Compassionate Security Guidance

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### Story time



# DARE, Every 15, and similar programs likely increase alcohol intake.

### Why am I telling you this?

### Imagine that was your security program

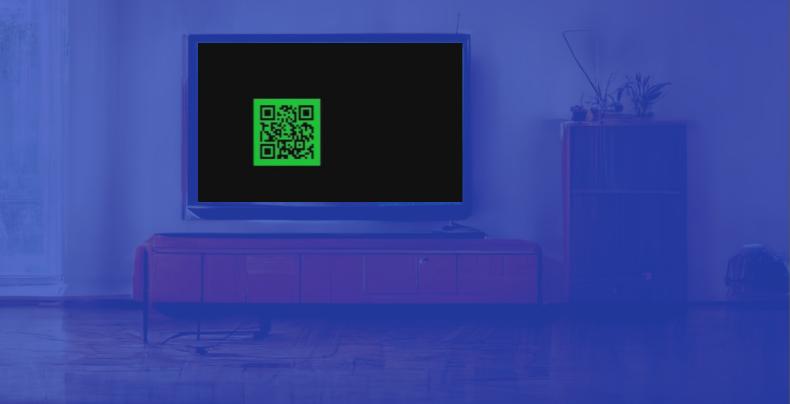
I want to help you give better security guidance

#### I'm Kyle, harm reduction enthusiast

1. Accept that risk taking behaviors are here to stay 2. Prioritize reduction of negative consequences 3. Embrace compassion while providing guidance

### Let's talk security guidance

#### Example #1



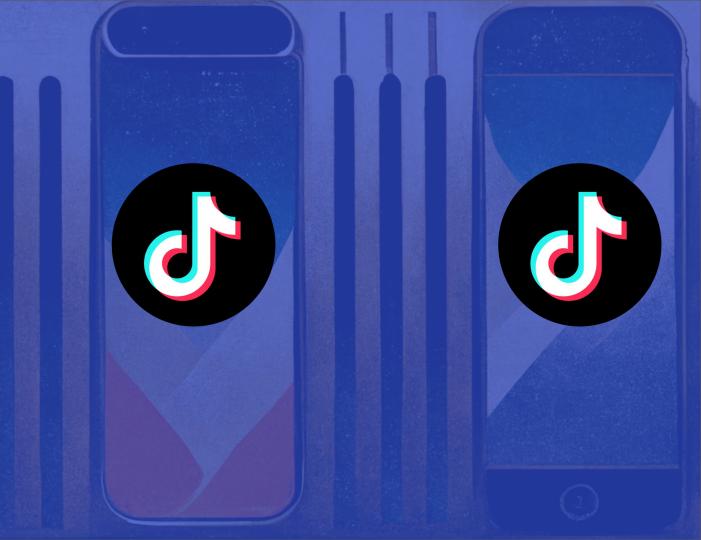
#### Example #2

#### THE PERSONAL internet address & password logbook

Keep favorite website addresses, usernames, and passwords in one easy, convenient place!

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#### Example #3



#### This is use reduction

### What's the harm?

### Nothing done about original incentives

#### Use reduction may add social stigma

#### Behaviors may have community impact

### latrogenesis

#### Harm Reduction Enters The Chat

#### **Defining Harm Reduction:**

A set of practical strategies and ideas aimed at reducing the negative consequences associated with various human behaviors

### **Origins of Harm Reduction**

#### Note: use reduction still relevant

#### Applying Harm Reduction to Security

# **1. Accept that risk taking behaviors are here to stay**

2. Prioritize reduction of negative consequences

3. Embrace compassion while providing guidance



#### Risk taking behaviors occur for a reason

#### **Use Reduction Is Not Efficient**

Use reduction programs can have unintended consequences.

#### Iron Law of Prohibition

#### Abstinence violation effect

#### What does the research show?

#### Alcohol Prohibition

- Initial drop of 70% receded to 30% reduction over time.
- Annual enforcement costs rose from \$6M to \$13M

#### Teenage Pregnancy Prevention

- Title V of the Social Security Act effectively guarantees >\$100 Million for abstinence based pregnancy prevention
- 6 years of congressional research found no program had any significant impact on stopping or delaying sex.

#### • War on drugs

- Since 1971 the United States spent > \$1 trillion dollars
- Has not eradicated drug trade, potentially increased it.

#### • D.A.R.E.

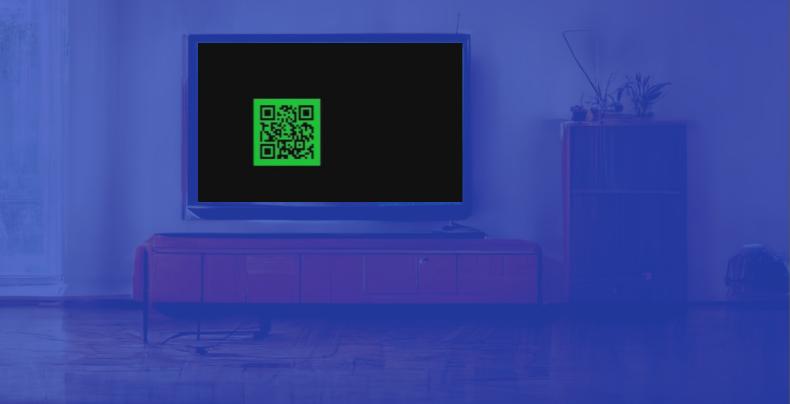
- Drug Abuse and Resistance Education program
- Research shows it was entirely ineffective and in many cases increasing future harmful behaviors.

#### Accept that eradication is not the goal

#### Support use reduction with other measures

#### Make risky behaviors less risky

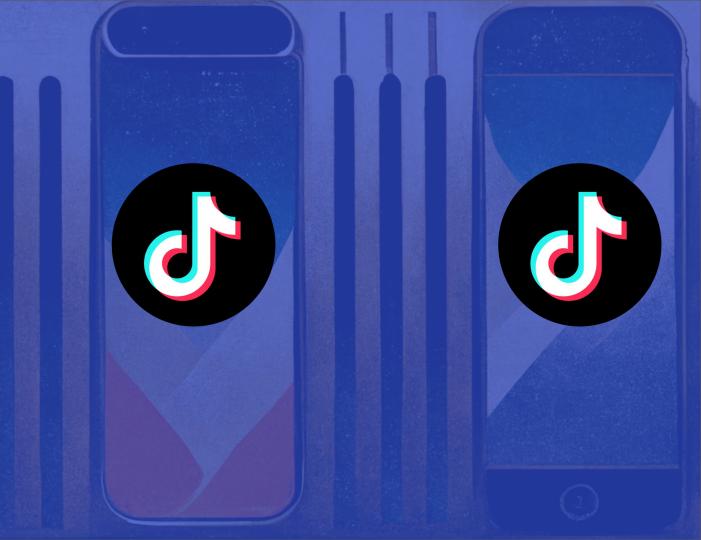
## Be pragmatic, reduce unintended consequences



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# "Training efforts do not eradicate phishing susceptibility."

## Lain, Kostiainen, and Capkun

## "People re-use complex passwords. People re-use frequently used passwords."

## Wash, Rader, Berman, & Wellmer SOUPS 2016

1. Accept that risk taking behaviors are here to stay

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## Eradication is not possible

Individuals who cannot abstain take risks for themselves AND the population

## Risk is not binary. It exists on a spectrum.

## Any steps on risk spectrum towards lower harm are valuable

## Feasible + pragmatic + effective

# Harm reduction & use reduction work together

### What does the research show?

### • E-cigarettes in UK v USA

• USA banned. UK regulated.

- In USA: High concentration, marketing to minors, black market products, > 50 deaths
- In UK: Lower concentration, Youth usage 4x lower, used in smoking cessation, 0 deaths

### • Virginity pledges

- Teens who pledge equally likely to have sex
- Teens who pledge less likely to use contraception, less likely to test for STDs, have STDs for longer

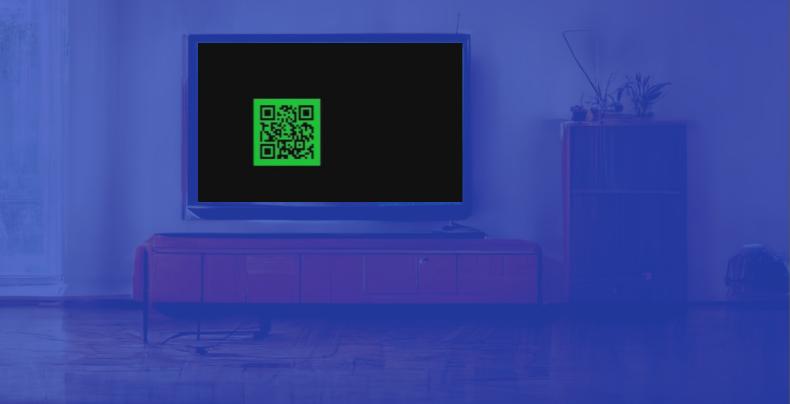
### War on Drugs (the birthplace of harm reduction)

- Syringe sharing reduces new HIV infections by 70%
- Safe injection sites decrease overdoses by 35%
- Access to Naloxone reduces overdoses by 11%

# Use reduction must be supported with additional strategies

## Design treatments that reduce that harm

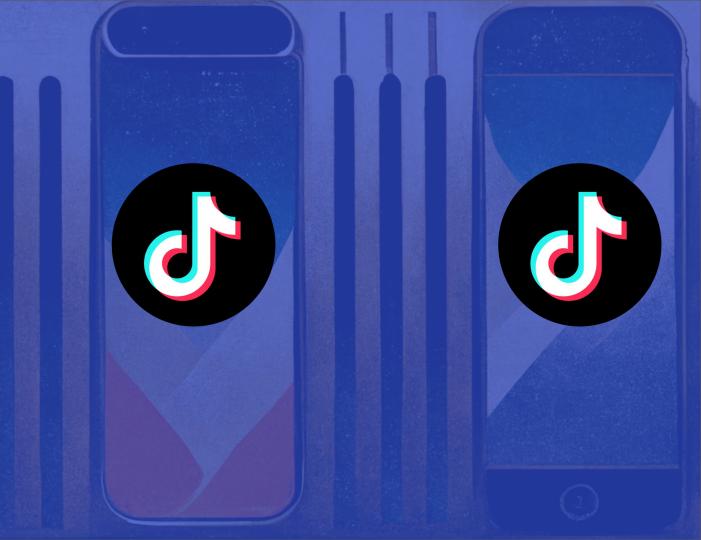
## Similar to defense in depth



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## "Never include your face"

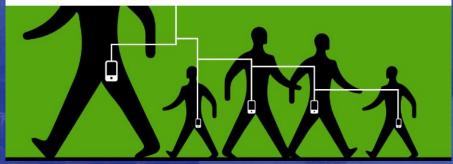
EFF

About Issues Our Work Take Action Tools Donate Q

"Make sure that your communications are in a secret chat with self-destructing messages set to a short timeframe."

## Telegram Harm Reduction for Users in Russia and Ukraine

BY EVA GALPERIN | MARCH 4, 2022



## 2FA: TOTP > SMS > Nothing

## Don't do that Try not to do that, but if you do then here are some ways to be safe

1. Accept that risk taking behaviors are here to stay

2. Prioritize reduction of negative consequences

3. Embrace compassion while providing guidance



# There is stigma associated with high risk behaviors

## Stigmatizing can break down defenses

## Empathy & compassion > confrontation

Compassion includes improving quality of life

# Encourage change through collaboration, accessibility, and kindness

# People make positive choices when they have access to support and education

# Caring for people who make high risk choices can motivate them to make better choices

## Caring for people is more fun, it reduces burnout and improves practitioner efficacy

### What does the research show?

#### • Shaming and stigmatizing reduce efficacy, increase harm

- Scared straight increased crime amongst participants up to 28%
- HIV-related stigma causes lower rates of testing, treatment engagement, and medication adherence.
- Obesity-related stigma reduces motivation, and engagement in treatment, increasing weight and obesity related health problems.

#### Compassionate care improves trust, reduces harm

- Diabetes patients with compassionate doctors showed increased adherence to guidance, 40% less likely to have complications, 80% more likely to have optimal blood sugar control
- Patients who trust their physicians show 47% less brain activity in pain centers

#### Compassion makes practitioners more effective

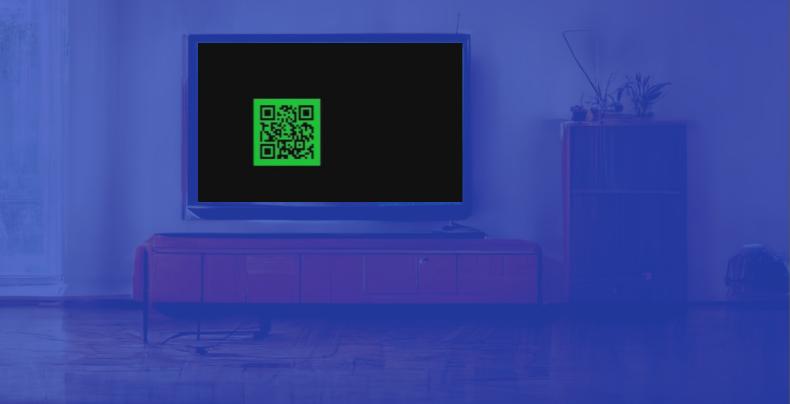
- Non-adherence to health care guidance costs USA \$100-\$300 billion annually.
- Compassionate communication leads to 62% higher odds of patient adherence to treatment
- Doctors with poor patient relationships 22x more likely to experience burnout, burnout reduces quality in 33% of all doctors.

# Confrontation & shaming makes security practitioners less effective

Compassion will make security practitioners more effective

# Replacing conflicts with empathy will reduce burnout

### Example #1



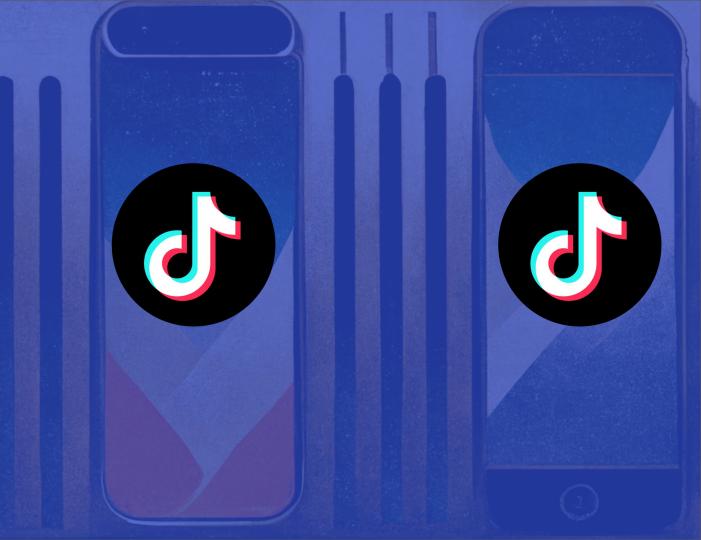
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#### Example #3



### "Hitch your wagon to developer productivity"

## Astha Singhal, AppSec Cali 2019

## "Knowledge Shaming Is Making Us Less Secure"

Regina Blumen, Blackhat EU 2021

## Concluding thoughts

### Harm reduction is effective in healthcare

## Incorporate harm reduction and you could see:

improved efficacy
reduced costs
reduced burnout

### Remember the harm reduction framework:

Accept that risk taking behaviors are here to stay
 Prioritize reduction of negative consequences
 Embrace compassion while providing guidance

## Wherever risk exists on a spectrum harm reduction has a place

## Don't do that

Try not to, but if you do then here are some ways to be safe

### **Questions?**

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### **Additional Notes**

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## Background Art

All images contained in the slides were generated using MidJourney Al v3.

If you'd like to see how I did this I'll post a walkthrough on Twitter after Blackhat: <a href="https://www.eku.com">walkthrough</a>